

# Compliance in an Agile World

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# Discussion Topics

- Why is this important? (In a Land before Agile)
- Overview of Payment and Compliance/Security/Mandates
- The Players/Partnerships/Collaboration
- Aligning Objectives
- Execution
- Oversight and Communication

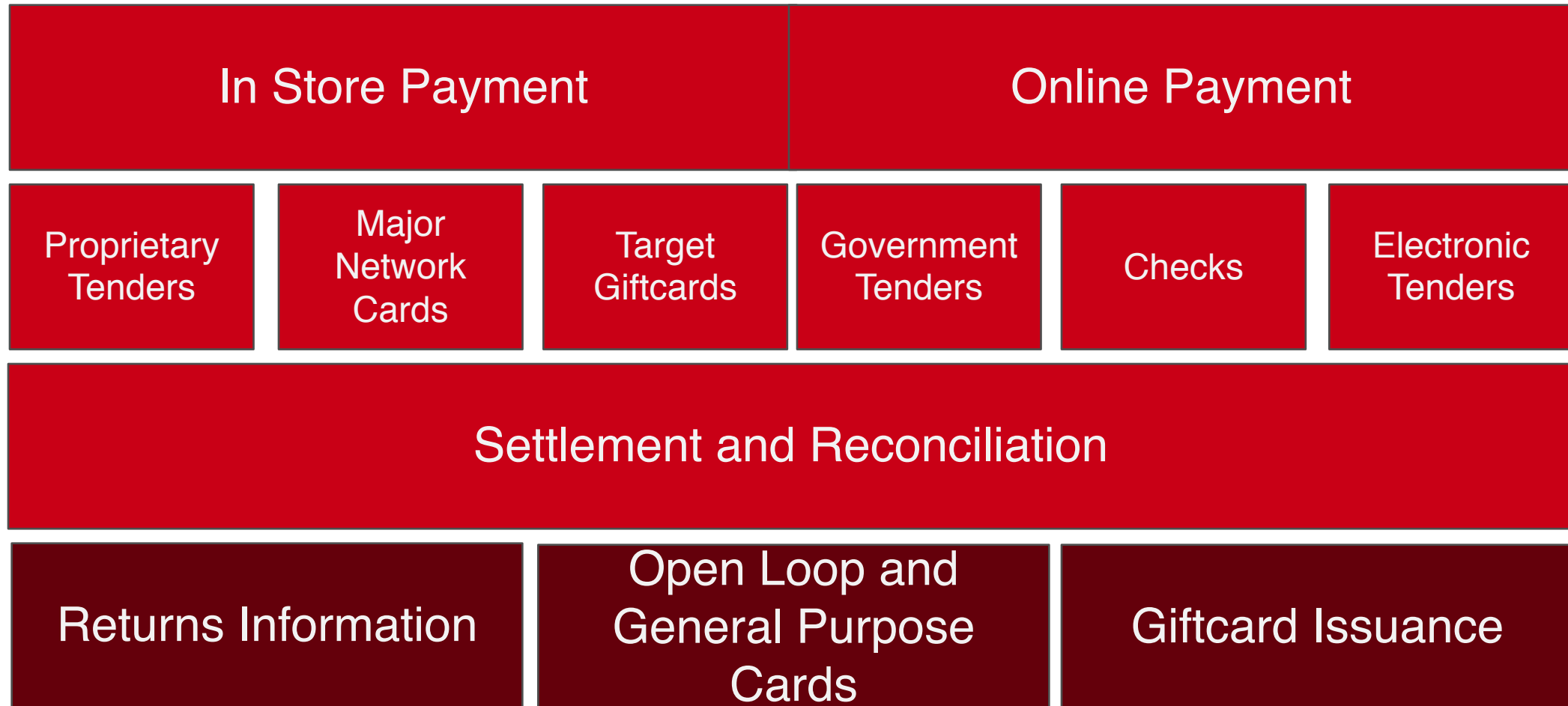


# History Lesson

- Before moving to the agile model, these things were taken up and done by teams, as needed.
- Project Prioritization and Funding was in a different model and provided resources, as needed, to isolate them from compliance work.
- Immediately post transition we were in whack-a-mole
- Formulated a strategy on approach and how to simplify the request and the efforts



# Overview of the Payment Product

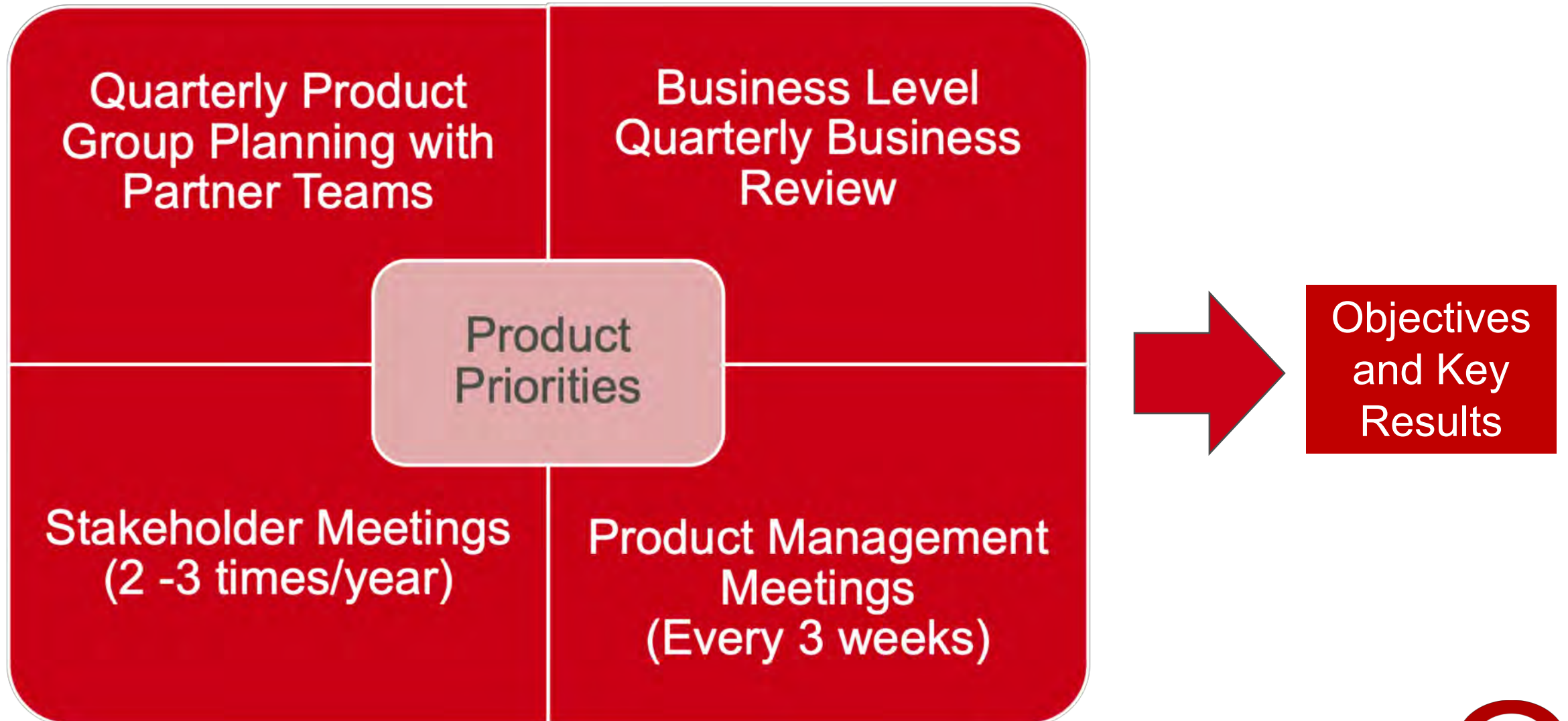


# Mandates, Security, Compliance

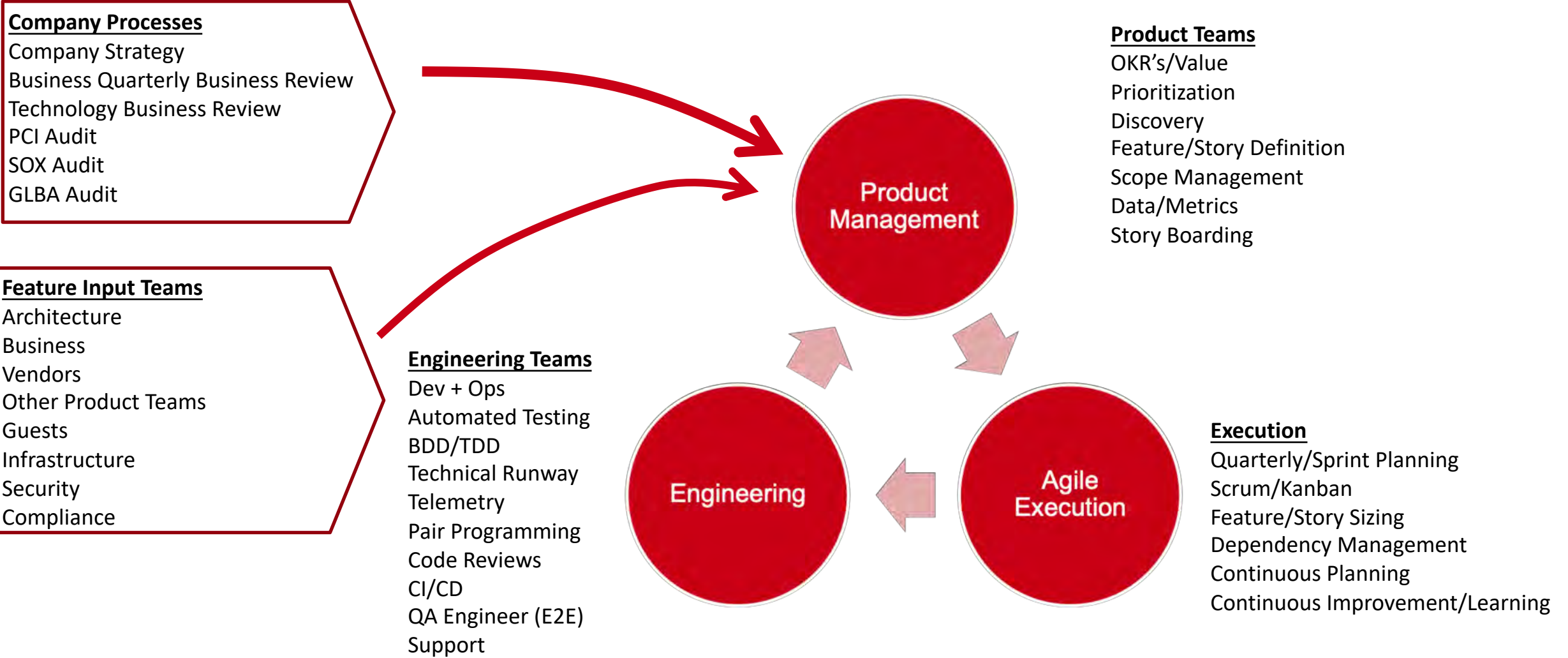
- Major Credit Card Networks Mandate
  - Twice Yearly
  - Complete them or be fined or pay more per transaction
- Security
  - Payment Card Industry Data Security Standard (PCI)
  - Internal Requirements
- Compliance
  - Sarbanes Oxley (SOX)
  - Internal Audit Remediation
  - Gramm-Leach-Bliley Act (GLBA)



# Aligning Objectives



# Payment Product Execution



Transparency

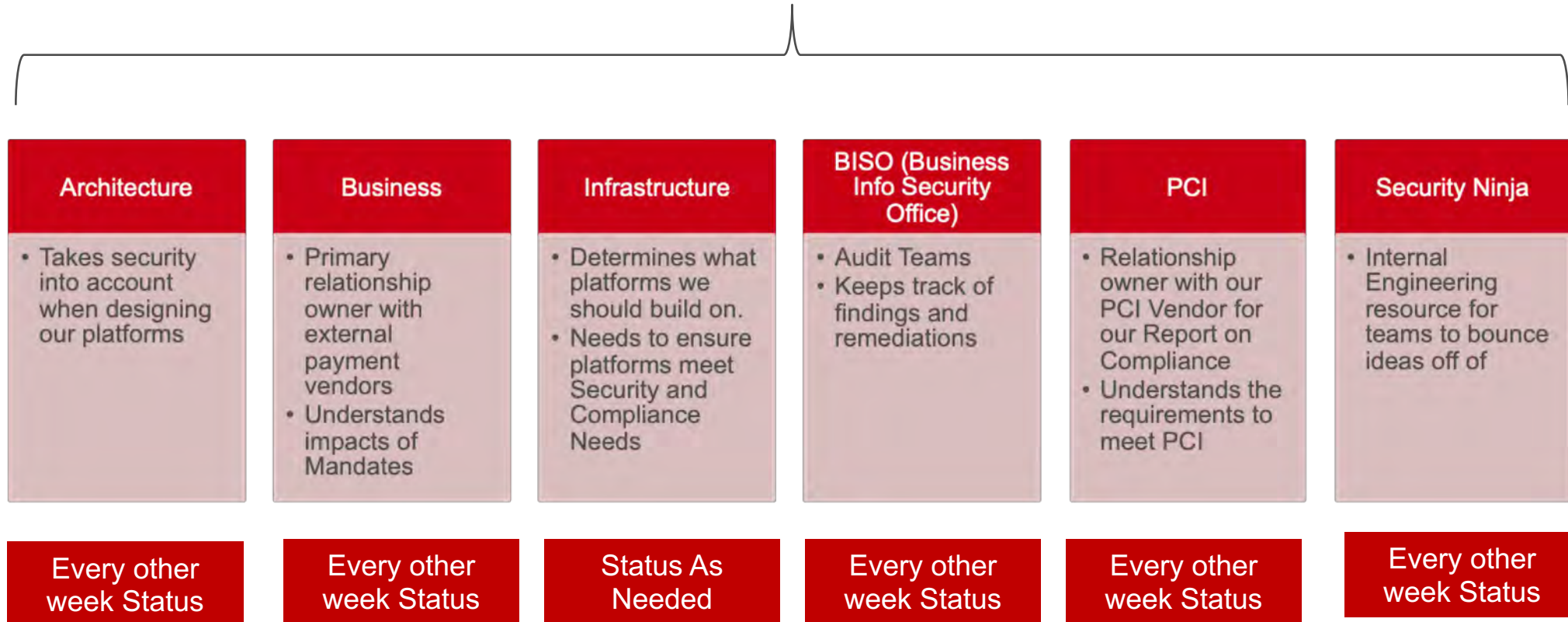
Alignment

Built-in Quality



# Deliberate Collaboration

## Meeting Stakeholder Needs





# Questions to Ponder for Prioritization

- When is the compliance requirement due?
- What happens if we don't do it?
- Is there other value associated to this change?
- Is it more important than our current business value deliverables?
- Can we ask for an extension?
- Are others able to comply or will the requirement move out?
- Can we ask to do it differently?



# Success Metrics

- Improved accuracy on meeting compliance obligations
- Better knowledge and insight into the asks, and why
- Alignment on timing and objectives



# Oversight and Leader Communication

- Weekly Product Leadership Meetings
- Weekly InfoSec Meeting
- Continuous planning of compliance stories
- Published Objectives and Progress
- Published Roadmap



# What's Next

- System alignment and integration for updates on asks
- Continuing to have more planning around compliance, mandates, security
- Explore automation to make these updates faster and easier



# Q and A

